



## Pattie Brassard

Computer and network Road Tech at GeekChoice

Greater Boston Area | Computer Hardware

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### Pattie Brassard's Overview

Current	<b>Owner at P.L.Brassard General Contracting</b>
Past	Road Tech at GeekChoice (Sole Proprietorship) Citrix Migration Tech at Pacific Crossing Computer Deployment Tech at The Computer Merchant <a href="#">see all</a>
Education	USArmy Natl. Guard 26th Divarty HHQ, Rehoboth, MA USArmy Reserve 117th/ P.S.C. 94th ARCOM New England Institute of Technology <a href="#">see all</a>
Recommendations	<b>1</b> person has recommended Pattie
Connections	<b>99</b> connections

### Pattie Brassard's Summary

Remodel Homes / Electrical / Plumbing / HVAC

Build & Repair Computers /Networks /VoIP / Backups Desktop / Laptops / Servers LAN / WAN Build Custom Multi Processor NT Systems Install / Configure AUTOCAD Ver. 14 & Light 98 On Win98/95 Nt-4.0 workstations Build / Configure Multi-Processor SCSI Multimedia Video Editing Workstation For Marketing Dept.Develop Pro-Active Helpdesk Strategic Plan For Improved Turnaround Times On downed / Broken Equipment And Software Installations / Updates Script & Burn Master Install CD's for Sales Force Remote Software Updates & Virus Protection

Seimens Digital Phone System / Voice over IP Installs

the mechanical and electrical panels / sub assemblies and wiring harnesses,

Install computers /Networks / peripherals

Drive Imaging & Backups with Bart PC Imaging, Ghost, PC-Tools, Power Quest

Assemble components of military prototype devices ( I-Robot bomb disposal project) including wired control assemblies, battery packs and testing for compliance to specifications, vacuum sealed for desert sand environments (ISO 9001)

Install A.D.S.L. & IFITL. ( Integrated Fiber In The Loop) DATA LINES

Copper & Fiber, Digital Cable & Twisted Pair to curb and in Customer Homes / Business

Install / Configure NIC. Cards and install software - Win95 / 98 ,Win NT. Win XP, Vista

Winpoet Router Digital Communications Package

Construction/Assemble Anti-Missile (Explosive Chaff cartridges) & Anti-Torpedo (Electronic decoy) defense Systems / Modules, including wire harness and electronic controls.

Constructed harness fault test hardware and test for G load compliance on connectors (Mil-spec. crimp & Solder)

Specialties

Repair in house CNC equipment & computer systems support. (ISO 9001)

IBM Laptop PC Repair / Diagnostics + Bench Test

HP FACTORY AUTHORIZED Printer Service

Warranty Repair Certificate

@ Houlihan Office Systems

A+ CERTIFICATE - IBM / LEXMARK

Compaq & IBM Authorized Service Tech

@ Central Data Inc.

### Pattie Brassard's Experience

#### Owner

##### P.L.Brassard General Contracting

December 2005 – Present (7 years 9 months)

Owner /Operator/ Contractor

Build / Remodel Homes / Electrical / Plumbing / HVAC

Build & Repair Computers / Networks /VoIP./ Backup /Imaging

#### Road Tech

##### GeekChoice (Sole Proprietorship)

Sole Proprietorship; 51-200 employees; Information Technology and Services industry

July 2009 – January 2013 (3 years 7 months)

#### Citrix Migration Tech

### **Pacific Crossing**

Privately Held; 501-1000 employees; Information Technology and Services industry  
October 2008 – November 2008 (2 months)

@ Met-Life Home Loans for Northrop Grumman  
Drive Imaging Backups with Bart PC Imaging software prior to a Citrix Migration  
New-image on systems  
Followed by data import from network to new lock-down desktops.  
Fall River and Hyannis MA.

### **Computer Deployment Tech**

#### **The Computer Merchant**

Privately Held; 1001-5000 employees; Staffing and Recruiting industry  
April 2007 – March 2008 (1 year)

@ Social Security Offices  
HP/SSA Project Deploy (1099)  
Install computers / software in secured locations  
Multi-locations  
Renewed Secret Security Clearance

### **Computer Road Tech**

#### **Sullivan & Cogliano**

Privately Held; 51-200 employees; Staffing and Recruiting industry  
January 2006 – November 2006 (11 months)

@ Bank North 32 Locations ( Encore Project )  
Install computers /Networks / peripherals multiple locations  
S.E. Mass & NH areas

### **Electro-mechanical Assembly, Systems Assembly**

#### **New England Engineers & Dsgnr**

March 2005 – November 2005 (9 months)

@ Lockheed Martin (Sippican)  
Electro-mechanical Assembly, Systems Assembly  
Construction/Assemble Anti-Missile (Explosive Chaff cartridges) & Anti-Torpedo (Electronic decoy) defense Systems / Modules, including wire harness and electronic controls.  
Constructed harness fault test hardware and test for G load compliance on connectors (Mil-spec. crimp & Solder)  
Repair in house CNC equipment & computer systems support. (ISO 9001)  
@ Lockheed Martin (Polaris)  
Assemble components of military prototype devices ( I-Robot bomb disposal project) including wired control assemblies, battery packs and testing for compliance to specifications,  
vacuum sealed for desert sand environments (ISO 9001)  
ATF Issued onsite Explosives Handling Lic.  
For handling / assembling warhead components

### **Installation Team Leader**

#### **ATSI Communications**

October 2002 – December 2002 (3 months)

Supervise a ten person installation team  
Cross wire punch panels 1200+ digital phone lines and 500+ analog lines correcting blueprints to match actual in-house wiring  
Install & program phones, provide customer support post installation.

### **Computer Tech**

#### **PC HELP SERVICES INC.**

Privately Held; 51-200 employees; Staffing and Recruiting industry  
March 2000 – June 2000 (4 months)

@ KAWNEER CO. INC.  
PC Repair / Imaging Load Sets On Systems With Ghost & Partition Magic, Field Desktop Support Center Calls Desktop / Laptops / Servers LAN / WAN Build Custom Multi Processor NT Systems Install / Configure AUTOCAD Ver. 14 & Light 98 On Win98/95 Nt-4.0 workstations Build / Configure Multi-Processor SCSI Multimedia Video Editing Workstation For Marketing Dept.Develop Pro-Active Helpdesk Strategic Plan For Improved Turnaround Times On downed / Broken Equipment And Software Installations / Updates  
Script & Burn Master Install CD's for Sales Force Remote Software Updates & Virus Protection  
@MICROAGE IBM Laptop PC Repair / Diagnostics + Bench Test

### **ADSL Roll-out Installation Tech**

#### **Bell South**

Public Company; 10,001+ employees; T; Telecommunications industry  
March 1999 – June 2000 (1 year 4 months)

HIGH SPEED DATA INSTALL TECH  
Install A.D.S.L. & IFITL. ( Integrated Fiber In The Loop) DATA LINES  
Copper & Fiber, Digital Cable & Twisted Pair to curb and in Customer Homes / Business  
Install / Configure NIC. Cards and install software - Win95 / 98 ,Win NT.  
Winpoet Router Digital Communications Package

### **Co-Owner & Contractor**

#### **The computer Store Of Deltona**

February 1996 – November 1998 (2 years 10 months)

Contractor / Tech 2/98 – 11/98  
@ South Trust Bank Deland , Fl. 32 Locations  
NOVELL 3.51 File & RAS Server Security Issue Assessment Planning  
Install / Upgrade / Backup to Image & Restore PC's (IBM & MAC )  
Add Additional Hubs / Patch Panels / Cabling  
Configure Win 95 Support/Access Legacy Remote Apps  
5/97 - 8/97  
@ SPRINT UNITED TELEPHONE - NT 4.0  
Workstation Desktop Migration, Banyon Vines Network, NT 4.0 Internet Server Connectivity Lotus Notes Upgrade- 4.5 Migration Mail & E-Mail / Remote File Access  
Explorer 3.02 / Netscape 3.0 / AOL 3.0  
Help Desk Trouble Ticket Implementation  
Fixed Asset Tracking / Remote Software Lic. Tracking  
Agency For WALDEC ICON GROUP 2/97 - 4/97  
@ SIEMENS-STRONGBERG-CARLSON  
Help Desk Trouble Ticket Support Printer, PC Repair / Service WIN95 , OS2 , WIN31 , NT 4.0 Workstation MAC 7.5 Desktop Integration MS Office 97 Upgrade  
Lotus Notes 4.5 Upgrade Lotus Notes E-Mail /Remote File Server Desktop Access To Internet Via TCP/IP IP Address File Tracking Remote Applications Services Dialup / Internet  
Global Inter-Office File Sharing / Access

CENTRAL DATA Co. 2/96 - 2/97

@ Deltona School Systems  
@ O.R.M.C. Hospital. ORLANDO  
Build / Install / Custom Computers Repair IBM/MAC PC's & Printers  
Trouble Shoot 3270 Terminals Novell 3.5 & 4.0 Connectivity Issues  
Desktop Apps. & Local / Remote Printing Win95 3270 Emulation Issues  
Trouble Shoot Windows For Workgroups IPX Network Problems  
IBM , Compaq. Factory Service PC's Network cabling trouble shoot

## Computer Consultant

### BRANDON SYSTEMS- NOW INTERIM TECH STAFFING

Public Company; 10,001+ employees; RICOY; Information Technology and Services industry  
March 1996 – April 1996 (2 months)

### BRANDON SYSTEMS NOW INTERIM TECH STAFFING

or WALDEC ICON GROUP

@Daytona Beach Community College

Build , Loadset & Install 550

Custom Compaq Computer Systems Upgrade Legacy Systems Inter Campus / Inter Building Fiber Optic Network Installation CAT 5 Cabling for 100 MBPS Network WIN95

Desktops Novell 4.01 Network

& Backbone (Custom Fiber)

## Computer Road-Tech

### Houlihan Computer Solutions

November 1994 – October 1995 (1 year)

Computer Convention Setups Computer Delivery / Setups For

Computer Conference / Convention Rentals Build / Customize Computer Load Sets IBM/MAC Per Clients Spec. Overhead & Big Screen Inter- Operating Systems Connectivity

@ N.A.S.A. Kennedy Space Center

Network Training Classes lab setup

## Owner

### COMP - U - TECH INC.

September 1984 – May 1990 (5 years 9 months)

Computer Repair / Service / Support SCO-UNIX 4&5 W/ DOS 5 Merging

For Windows On Wang Terminal Applications Remote Terminal Connections Via-Dedicated Lines On Site / In Home Training Win 3.1 & Dos 6.22 COMODORE &APPLE/MAC PC'S

## Electro - Mechanical Tech. C.N.C. Operator

### Metfab Engineering, Inc.

May 1986 – September 1986 (5 months)

Electro - Mechanical Tech. C.N.C. Operator

Custom Computer Controls / Panels / harness assembly For Robotic Trolley Hoist Systems & Custom De-Greasing Machine Assembly including motor / refrigeration / Venting & heating systems control

## Electro-machanical Tech

### COMP - U - MACHINE

September 1985 – April 1986 (8 months)

Design / Assemble C.N.C. Machines

Wire Harness & Control Panel Configuration & Assembly

Robotics Tool Changers For Custom Milling machines Dynapath Computer Systems

Design & Build Custom Made Hi Voltage Computer Control Panels

## Pattie Brassard's Skills & Expertise

Operating Systems	XP	Computer Hardware	Hardware	Technical Support	Troubleshooting	Software Installation
Laptops	Computer Repair	Help Desk Support	IP	Windows 7	Networking	TCP/IP

## Pattie Brassard's Education

### USArmy Natl. Guard 26th Divarty HHQ, Rehoboth, MA

NCO, Command

1990 – 1991

### USArmy Reserve 117th/ P.S.C. 94th ARCOM

24 C, communications Tech

1984 – 1989

### New England Institute of Technology

AS, Electromechanical, PC board design

1986 – 1987

### Hall Institute Of Technology

Certificate, Electro - mechanical Drafting &

1985 – 1986

### AIT Fort Bliss, USArmy

16D10, Hawk Missile system

1983 – 1984

## Pattie Brassard's Additional Information

Groups and  
Associations:

American Leigion Post #121



Army National Guard Members or Retirees



CompuCom



Computer and Outlook tips and tricks



Desktop Support Technicians



Engineering Technician Forum



Home Improvement & Repairs



House Construction



IT Services Of America



Military Veterans Resource Group



Operation Desert Shield & Desert Storm Network



Remote Technical Support



Some tips about building materials

U.S. Veteran

U.S. Veteran

#### Honors and Awards:

Possessor ATF Clearance (Explosives) # 6MA00055  
@ Lockheed Martin - Sippican  
Warhead & Anti-Missile Decoy Assembly  
I-Robot Build Project

Freedom Team Salute  
Cert. Appreciation  
George W Casey  
Chief of staff USArmy

HP Co.  
Clarence for Social Security Installs 4/24/2006  
# BPA SS00-05-40015

NASA KSC CCAS IND  
Contractors Clearance  
8/25/1995

#### Contact Pattie for:

- career opportunities
- new ventures
- expertise requests
- getting back in touch
- consulting offers
- job inquiries
- reference requests

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